

MESSANA GROUP

Emergency Management Training & Consulting

Active Armed Offender Planning and Response Training

Course Outline

All Staff | Emergency Wardens | Management & Leadership

Duration: Up to 90 Minutes

Delivery: On-site at your workplace

★★★★★ **4.8/5** from 312 participant responses

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Messana Group | ABN 73 756 917 737
Australia's trusted emergency management experts since 2016

Course Overview

No organisation wants to consider the possibility of an active armed offender incident, but preparation saves lives. This training prepares your people for scenarios that require immediate, decisive action — where seconds matter and hesitation can be fatal. Our sensitive, evidence-based training empowers your team with a clear framework for response without creating unnecessary anxiety.

Messana Group's Active Armed Offender Training equips your team with the internationally recognised Run, Hide, Tell framework.

Practical, scenario-based training delivered sensitively at your workplace.

The Run, Hide, Tell Framework

Run — If escape is possible, evacuate immediately. Leave your belongings behind, help others escape if safe to do so, and move away from the danger as quickly as possible. Do not return until authorities confirm it is safe.

Hide — If escape is not possible, find a secure hiding place. Lock and barricade doors, turn off lights, silence your phone, and stay out of sight. Remain hidden until you receive the all-clear from emergency services.

Tell — Communicate with emergency services by calling 000 as soon as it is safe to do so. Provide your location, the number of offenders if known, a description of the threat, and any injuries you are aware of.

What Your Team Will Learn

- ✓ Apply the Run, Hide, Tell framework under pressure
- ✓ Make rapid decisions with incomplete information
- ✓ Recognise potential threat indicators
- ✓ Execute evacuation and shelter strategies
- ✓ Communicate effectively with emergency services
- ✓ Cooperate with police response procedures

Who Should Attend

- All Staff
- Management & Leadership
- Emergency Wardens
- Reception & Security
- Education Personnel
- Healthcare Workers

Course Outline – 6 Modules

1 Understanding Active Armed Offender Scenarios

- How these scenarios differ from other emergencies
- Speed, individual decision-making, and limited warning
- Australian and global threat landscape
- Why preparation matters

2 The Run Hide Tell Framework

- Internationally recognised response hierarchy
- When to run – identifying and using escape routes
- When to hide – selecting and securing locations
- When to tell – communicating with emergency services

3 Recognition & Alert

- Identifying potential threat indicators
- Understanding escalation patterns
- Alert systems and communication protocols
- Making rapid decisions with incomplete information

4 Evacuation Strategies

- Identifying escape routes
- Moving quickly while helping others
- Overcoming hesitation and freeze response
- Assembly points and accountability

5 Shelter & Concealment

- Selecting effective hiding locations
- Barricading doors and creating barriers
- Maintaining silence and reducing visibility
- Communicating location to emergency services safely

6 Police Response & Cooperation

- What to expect when police arrive
- How to behave when encountering officers
- Post-incident procedures
- Supporting colleagues and accessing support

In-House Training Delivery

All active armed offender training is delivered on-site at your workplace, so your team trains in the environment they'll actually respond in.



Your Location

Your workplace across AU & NZ



Flexible Scheduling

Tailored to your team's availability



Customised Content

Your building layout and procedures

What's included:

- ✓ Training at your workplace – no travel required
- ✓ Content customised to your emergency procedures
- ✓ Flexible scheduling
- ✓ Small groups for individual attention
- ✓ Practical scenario-based exercises
- ✓ Attendance registers and reports provided

Why Choose Messana Group

- ✓ **25+ years industry experience**
- ✓ **On-site training across Australia & New Zealand**
- ✓ **Attendance registers and reports provided**
- ✓ **Training customised to your workplace**
- ✓ **Sensitive, professional delivery**

What Participants Say

"Practicing the evacuation drill gave me confidence in my ability to respond to a fire emergency." —

Tina Nguyen

"I found the step-by-step instructions on using fire extinguishers particularly useful." — **Winning Chung**

"Great place to train. Trainers are well-informed and up-to-date with all the new tech used." — **Sarah Mahfoud**

Get a Free Quote

Protect your people with expert active armed offender training.



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